

Sales Agent: _____ **Direct Phone:** _____ **Email:** _____

Please Note: Installation will take up to approximately 5 business days.

SALES 13-37-30 (Mon-Fri 8.30am-5pm)

SUPPORT 1300-88-22-32 (Mon-Fri 6am-10pm, Sat-Sun-Pub 8am-8pm)

PLEASE COMPLETE IN BLOCK LETTERS

Section 1: Customer Information

Full Name (Contact):			
Business Name (if applicable):			
Mailing Address:			
Suburb or Town:		State:	Post Code:
Home Ph:	Work Ph:	Mobile:	Fax:
Email <i>(Must be available during the provisioning process):</i>			
Best contact method during the provisioning process (business hours only): <input type="checkbox"/> Email <input type="checkbox"/> SMS, <input type="checkbox"/> Fax, Phone (<input type="checkbox"/> Work <input type="checkbox"/> Home <input type="checkbox"/> Mobile)			

Section 2: Username & Password

Upgrade existing Amnet/Arachnet Dialup Account Username:	
Preferred Username:	Alternative Username:
Password:	
Your username will form the first part of your email address (ie username@amnet.net.au), all your correspondence from Amnet will be sent to this email address including invoices. If you wish this correspondence to be delivered to another address please enter below:	
The security question is used to personally identify you when you make account enquiries. Security Question: (Example Question 'Drivers License Number?')	Security Answer? (Example Answer '1234567')

Section 3: Account Options

<input type="checkbox"/> 56k \$16.95 per month – (Minimum Connection time before Amnet may disconnect user 2 hours ^{*)}
<input type="checkbox"/> 56k \$65 per month – (Amnet will not disconnect user ^{*)}
Accounts include: <ul style="list-style-type: none"> • A very reliable 56k* connection • Unlimited Downloads • 5 POP3 Email Accounts with Webmail access • 20MB of Personal Webspace
<small>*Connection speed is up to 56k, dependent on line quality and Hardware. †Amnet cannot guarantee length connection time for users, as other factors may cause disconnection.</small>

Section 4: Declaration

I/We understand: <ul style="list-style-type: none"> • The option/s I/we have selected. • That connection will take from 5 business days (unless notified) and subject to service availability. Pricing is for self-installation with phone support. • Accounts may not be suspended. • Changes or cancellations must be advised in writing & received by Amnet at least 30 days prior to the next billing period, using Amnet's appropriate form available on request or from www.amnet.com.au, and will become effective in the next billing period, additional charges may apply. • All services provided by Amnet must be paid in advance. If the account is not in credit, the account may be disconnected at Amnet's discretion. 	<ul style="list-style-type: none"> • All services provided by Amnet must be paid in advance. If the account is not in credit, the account may be disconnected at Amnet's discretion. • Amnet will aim to provide the best service possible, but cannot be responsible for any loss of service, data or goods regardless of whose fault it is. • The service will not be used for any illegal or anti-social purposes, or breach any of Amnet's Terms & Conditions for Internet Services. Any breach of these terms may result in Amnet canceling the account. • If Amnet disconnects the service due to non-payment or breach of Term's and Conditions, cancellation charges will be applied to the account, and the client will incur all fees in reactivating the account. I/We have read and understood Amnet's Terms and Conditions for Internet Services (as displayed at http://www.amcom.com.au/default.aspx?MenuId=20 or as sent to me/us by Amnet at my/our request) and agree to abide by them. I/We also verify being over the age of 18 and being the authorized account signatory
Signature: _____ <small>(Form will not be accepted without proper signature)</small>	Date: _____
Name: _____	

Provisioning Process

Please check your email regularly for updates. All contact phone calls are only made between 8:30am & 5pm Mon-Fri.
Please call (08) 9244-6594 (8:30am-5:00pm Mon-Fri) or email dslprov@amcom.com.au with any progress queries

Section 8: Payment Details

Payments are ONLY accepted by Direct Debit to Credit Card or Bank Account

Please take my payments Monthly(Default) Quarterly Half Yearly Annually N/A if linked to parent account.
All Payments are taken in advance.

Credit Card Payment Option

Visa MasterCard AMEX Diners

Card Number: - - - Expiry Date: /

Name on Card:

I authorize Amnet to collect payment of my future Amnet bills for the account as applied for on this form, when due, by direct debit from the above card.
By signing this direct debit from credit card account authority you acknowledge having read and understood the terms and conditions governing the direct debit arrangements between you and Amnet.

Signature:

(Form will not be accepted without proper signature)

Date:

Direct Debit Savings or Cheque Account Payment Option

BSB Number: - Account Number:

Bank: Account Name:

I authorize Amnet to collect payment of my future Amnet bills for the account as applied for on this form, when due, by direct debit from the above account.
By signing this direct debit from savings/cheque account authority you acknowledge having read and understood the terms and conditions governing the direct debit arrangements between you and Amnet.

Signature:

(Form will not be accepted without proper signature)

Date:

Link to Parent/Existing Account Payment Option (Existing Customers Only)

Account will be added to existing payment structure and billed on the same billing date as the parent account

Account Number (As found on top right hand corner of Invoices):

Parent Account(Existing) Username: (If Applicable)

I, as an authorized account holders signatory, hereby give authority for Amnet to charge my existing account with the charges indicated on this form

Signature:

(Form will not be accepted without proper signature)

Date:

Name:

Direct Debit Terms & Conditions

- Your financial institution may charge a fee for Direct Debit payments.
- You should check:
 - a) With your financial institution whether direct debiting is available from your account.
 - b) Your account details are correct by checking them against a current account statement/credit card.
- If you wish to cancel, stop or defer a Direct Debit payment you must notify us at least 7 days prior to the next debit day.
- It is your responsibility to ensure that there are sufficient clear funds available in your account to allow a debit payment to be made in accordance with the direct debit request.
- If there are insufficient clear funds in your account to meet a debit payment:
 - a) You may be charged a fee by your financial institution.
 - b) You will also incur fees or charges imposed or incurred by us.
 - c) You must arrange for the debit payment to be made by another method or arrange for sufficient clear funds to be in your account by an agreed time so we may process the payment.
- You should check your account statement to verify that the amounts debited from your account are correct.
- We will keep any information in your direct debit request confidential. We will make reasonable efforts to keep any such information that we have about you secure and to ensure that any of our employees or agents who have access to information about you do not make any unauthorized use, modification, reproduction or disclosure of that information.